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340 Fuller Road
Albany, New York 12203
Practice limited to breastfeeding infants,
infants and toddlers
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Dear Parent(s)

We have always maintained a high level of disinfecting and sterilization, but with the addition of social distancing requirements, treating your children will not necessarily be ideal, but everyone's safety will as always continue to be our primary concern. The year 2020 will forever go down in history as a world changing event. Dentistry will also be changed forever. My Dental Hygienists, Auxiliaries as well as myself are the most exposed professionals to germs located with our work zone, the oral cavity. Our rotary and ultrasonic scaling instruments have the greatest potential to vaporize and aerosolize saliva, blood, and other particulates as well as germs into the office environment.

The way we see patients will need to be changed for the immediate future. Please understand many of these new requirements, are Governmental agencies requirements in order for my dental office to remain open.

We will be seeing fewer patients for recall visits during each day. I will also be reducing the number of patients in my practice. New patients will be limited to patients under the age of six years. Patients requiring fillings will be limited to early morning appointments. In most cases, once patients over the age of 12 are completed and decay free, we will be graduating these children and refer them to your family dentists. Our special needs patients for the time being will be continued to be seen no matter their age when possible.

My use of lasers significantly reduces aerosol sprays and is the safest way to restore teeth. As in the past, in most instances lasers will reduce the need for numbing children and allow for multiple teeth fixed per visit.

Increased time will be required between patients due to the use of enhanced personal protective equipment.

Medicaid patients presently in my practice will have all their treatment completed and up to date and then be discharged.

We will continue to see infants and toddlers requiring surgical treatment for tethered oral tissues who have third party Medicaid coverage. We will also be evaluating fees being paid by other insurance companies and if they are inadequate to cover our expenses, we may unfortunately be forced to stop accepting them for dental care.

Appointment scheduling: These guidelines will be fully adhered to.

1. Children over the age of 3 years old and who are cooperative will be brought to the office and seen while parents and other siblings remain in the car. Our waiting area is closed.
2. Patients under age 3-4 who will not happily come to see the hygienist, for checkups, will be seen with one parent only and no other siblings, unless we see multiple children in the same family at the same time. At the present time appointments are limited to a maximum of 2 patients in the same family in the office at the same time. Please make sure your child goes to the bathroom before leaving home.
3. Newborns and infants scheduled for surgery will be accompanied by only the mother or father into the office, but not into the surgical areas. **No other family** members will be allowed inside the office.
4. All patients and parents should not have been with anyone ill for at least 14 days, must be illness free and have their temperatures taken upon arrival, children arriving with any signs of illness or fever will not be seen, unless it is related to a dental infection. Please take your child's temperature before leaving home. **Temp over 100 will not be seen.**
5. Areas where COVID-19 still remains at unacceptable levels, parents not will be allowed to accompany their child into the office, will watch a video in their car and present their infant for examination and if needed treatment (after the exam we will consult with you over your phone).
6. Baby car carriers, & carriages will not be allowed into the office, please limit carry in to one infant diaper bag and if necessary, a pocketbook. **No exceptions.**
7. You must arrive at least 10 minutes early, call the office when you arrive, and **either have emailed required forms completed or bring them fully filled out with you. Fees and Insurance copays will be accepted by checks or credit cards only and payable at the appointment.**
8. Due to social distancing requirements, if you are late, we may need reschedule your child's appointment as well as charge a broken appointment fee. **Please be considerate of other patients who are scheduled and schedule proper amount of time to arrive at my office.** If you fail to show for a scheduled appointment, we will no longer see your child. If you need to cancel, your child will be placed on a call list and may need to wait up to 2 months for another appointment